

JASON THIGPEN

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PROFILE

My skills come from a sense that I can never know enough about the things that interest me. Although these interests change over time, they remain in the realm of UNIX derived software and my understanding of it. Since learning of the Plan 9 kernel and userland tools, I have become increasingly obsessed with the philosophy of the great engineers behind them. I am interested in applying my skills as a Linux/FreeBSD administrator and support provider in an environment friendly to Plan 9 where I can surround myself with more capable folks in an effort to continuously gain new knowledge and provide better support.

EXPERIENCE

TECHNOLOGY SPECIALIST, FSU; TALLAHASSEE, FL — 2007-PRESENT

I am the Systems Administrator, Network Administrator, Help Desk Manager, and Senior Support Provider to the Program in Neuroscience at Florida State University. I have consolidated services on a shoestring budget using Xen technologies while providing superior support to roughly 200 faculty, staff and students distributed across the main FSU campus including the Lab Animal Research facility and the lab and office of the dean of the College of Arts and Sciences.

LAB MANAGER, FSU; TALLAHASSEE, FL — 2006-2007

As the Lab Manager for the College of Medicine at Florida State University, I managed and maintained the Lock-Link Access Control Management System consisting of over 70 control points and over 700 user credentials. I was the security liaison for over 35 Office of Technology controlled access points throughout the College of Medicine. My time also consisted of being the unofficial resident Macintosh support technician for the entire college.

HELP DESK ASSISTANT, FSU; TALLAHASSEE, FL — 2004-2006

I shared duties of managing over 500 end users running Windows 2000 and Windows XP clients over a gigabit ethernet and 54Mb wireless network. I was responsible the timely delivery and upgrade of computer hardware and software on a routine basis. I was required to troubleshoot and resolve many hardware and software problems for end users.

TECHNOLOGY CONSULTANT, SOLE PROPRIETORSHIP — 2000-PRESENT

I have been providing technical solutions to the growing demands of homes and small businesses, including initial setup and ongoing remote and on-site technical support. I have provided basic small business networking infrastructure and ongoing maintenance as well as advising in technical equipment procurements including computers, phones, printers and faxes. I provide internet hosting for a number of small businesses and the entire code repository and wiki for the <http://suckless.org/> community. Commercial clients available upon request.

EDUCATION

Tallahassee Community College, Tallahassee, FL — Associate in Arts, 2007

SKILLS

I have at least 10 years of experience in various areas of computer support and engineering. Some of my strengths that might interest you are Windows, Linux, FreeBSD, and OS X support and administration; Apache and Lighttpd web servers; MySQL databases; C, Java, RC, Perl, Python, PHP, HTML/CSS languages; Horde and Roundcube webmail applications; Sendmail and Postfix SMTP servers; Cyrus and UW-IMAP IMAP/POP servers.

REFERRALS

Professional referrals available upon request.