

**JASON THIGPEN**

2817 Villamore Ave  
Tallahassee, FL 32310

T 850.270.3558  
darwin@senet.us

<http://senet.us/>

**PROFILE**

I am interested in applying my skills as a systems engineer and support provider in an environment where I can focus on more application development in multiple languages and grow as a flexible programmer.

**EXPERIENCE****TECHNOLOGY SPECIALIST, FSU; TALLAHASSEE, FL — 2007-PRESENT**

I am the Systems Engineer, Network Engineer, Help Desk Manager, and Senior Support Provider to the Program in Neuroscience at Florida State University. I have consolidated services on a shoestring budget using Xen technologies. I develop in-house bespoke software and web applications for the program and our users. I provide support to roughly 200 faculty, staff and students distributed across the main FSU campus including the Lab Animal Research facility as well as the lab and office of the dean of the College of Arts and Sciences.

**LAB MANAGER, FSU; TALLAHASSEE, FL — 2006-2007**

As the Lab Manager for the College of Medicine at Florida State University, I managed and maintained the Lock-Link Access Control Management System consisting of over 70 control points and over 700 user credentials. I was the security liaison for over 35 Office of Technology controlled access points throughout the College of Medicine. My time also consisted of being the unofficial resident Macintosh support technician for the entire college.

**HELP DESK ASSISTANT, FSU; TALLAHASSEE, FL — 2004-2006**

I shared duties of managing over 500 end users running Windows 2000 and Windows XP clients over a gigabit Ethernet and 54Mb wireless network. I was responsible the timely delivery and upgrade of computer hardware and software on a routine basis. I was required to troubleshoot and resolve many hardware and software problems for end users.

**TECHNOLOGY CONSULTANT, SOLE PROPRIETORSHIP — 2000-PRESENT**

I have been providing technical solutions to the growing demands of homes and small businesses, including initial setup and ongoing remote and on-site technical support. I have provided basic small business networking infrastructure and ongoing maintenance as well as advising in technical equipment procurements including computers, phones, printers and faxes. I have provided Internet hosting for a number of small businesses as well as the entire code repository and website for the <http://suckless.org/> community. Commercial clients available upon request.

**SKILLS**

I have at least 10 years of experience in various areas of computer support and engineering. Some of my strengths that might interest you are Windows, Linux, FreeBSD, and OS X support and administration; Apache and Lighttpd web servers; MySQL databases; C/C++/Objective-C/C#, Java, RC, Perl, Python, PHP, HTML/CSS and Visual Basic languages; Horde and Roundcube webmail applications; Sendmail and Postfix SMTP servers; Cyrus and UW-IMAP IMAP/POP servers.

**REFERRALS**

Professional referrals are available upon request.